

This Technical Bulletin provides an update that will be made to the boiler installation manuals:

8U514001 (800000010) Installation and Servicing Manual, Q Series

8U516001 (800000012) Installation and Servicing Manual, E Series

Currently the manuals state on page 6 to never use water that has been treated by salt bedded exchangers. This will be removed in future versions.

Update:

If the water hardness for a boiler installation exceeds the specifications listed in the manual, it is acceptable to use water that has been softened by a salt based ion-exchange water softener.